# **MASINGITA OTTIS MALULEKE**

**Graphic Designer** 

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#### **SUMMARY**

I'm a creative and results-oriented Graphic Designer with a strong background in 3D rendering. I possess a passion for bringing ideas to life through stunning visuals and a knack for translating concepts into eye-catching designs. I'm proficient in industry-standard software like Blender and 3ds Max, allowing me to deliver high-quality 3D renderings for diverse projects, including product designs, marketing materials, and digital media.

I'm a highly motivated individual with a proven ability to collaborate effectively with clients and internal teams to understand project requirements and deliver exceptional visual solutions. My experience includes collaborating with a tech startup to design a user interface, resulting in a 15% increase in user conversion.

#### **EXPERIENCE**

ICT Intern

Collins Chabane Local Municipality

Mar '24 — Present

South Africa

• As an ICT Intern at Collins Chabane Local Municipality, I assisted the IT department in maintaining and optimizing the company network. I actively participated in tasks like network administration, user support, and software implementation. Successfully configured and deployed new network devices, ensuring seamless network expansion. Researched and recommended a new network monitoring solution, leading to a 15% increase in network uptime. Provided technical support to internal users, resolving connectivity issues and troubleshooting network problems. Developed strong communication and teamwork skills by collaborating effectively with senior IT staff. Gained experience with network management tools like Help Desk and Microsoft Server.

## Freelance Software Engineer

Maltech Digital Solutions & Co.

Mar '23 — Present South Africa

 Delivered few successful software projects for freelance clients, specializing in full-stack development. Expertise in ReactJS, NodeJS, and Python allows me to tackle projects from user friendly front-ends to scalable back-end systems. Proven ability to work independently, manage multiple projects, and deliver solutions on time and within budget. Building strong client relationships through open communication and exceeding expectations. Open to discussing exciting new freelance opportunities!

## Freelance Graphic Designer

Maltech Digital Solutions & Co.

Aug '21 — Present South Africa

Skilled in branding, UI/UX design, and marketing materials creation. I help businesses
establish a strong visual identity and develop user-friendly digital experiences.
Collaborated with a tech startup to design a user interface that resulted in a 15% increase
in user conversion. Developed a comprehensive brand identity guideline for a local
restaurant chain, ensuring brand consistency across all marketing materials. Designed
engaging social media graphics for an e-commerce company, leading to a 20% boost in
follower engagement.

It Technician MBH Secondary School Apr '22 — Nov '22 South Africa • Successfully troubleshooted and resolved over 150 critical IT incidents at Mbhanyele Secondary School, minimizing downtime and ensuring business continuity. Upgraded and maintained the company's network infrastructure, leading to a 15% increase in network efficiency. Proactively implemented new software solutions, improving user productivity by 10%. Possess strong communication and interpersonal skills, effectively collaborating with staff across all departments to address their IT needs. Leveraged my expertise in hardware repair, software troubleshooting, and network administration to provide exceptional IT support to Mbhanyele Secondary School. Utilized Datadog Agent and Splunk to diagnose and resolve complex technical issues. Proficient in Data Recovery Techniques and Disaster Recovery Planning, ensuring efficient data backup and recovery procedures.

#### **Education Assistant**

Nov '21 — Mar '22

MBH Secondary School

South Africa

- Enthusiastic and dedicated Education Assistant at Mbhanyele Secondary School, fostering a positive and engaging learning environment for students from grades 8 to grade
- Skilled in providing individualized support to meet diverse student needs and promoting academic success.

#### **EDUCATION**

**Advanced Diploma in Information Technology,** Vaal University of Technology

Feb '23 — Dec '23

Vanderbijlpark, South Africa

• This Advanced Diploma equipped me with a comprehensive skillset in IT security, emerging technologies, software design, data management, and user experience. I focused on: Cybersecurity: Developed a strong foundation in securing IT systems and data. Emerging Technologies: Explored cutting-edge technologies like AI, Cloud Computing and its applications within IT. Software Design: Strengthened my ability to design, develop, and implement complex software solutions. Advanced Databases: Gained expertise in advanced database management techniques for efficient data storage and retrieval. IT Statistics and Research Methods: Developed analytical skills to interpret IT data and conduct research in the Information Systems (IS) field. User Experience Design (UXD): Learned to design user-centered interfaces for optimal user experience with IT systems. IT Management: Gained insights into IT leadership and management practices for effective IT operations.

# **Higher National Diploma in Information Technology,** Vaal University of Technology

Feb '17 — Dec '20

Vanderbijlpark, South Africa

My studies focused on core areas like system and web development, software
engineering, and business analysis. This diverse skillset allows me to bridge the gap
between technical functionality and user needs, driving successful IT solutions. Unique
exposure to modules like information systems and web development fuels my ability to
bridge the gap between technical solutions and real-world business needs.

**Senior National Certificate in Matric,** Mbhanyele Secondary School

Feb '10 — Nov '15 Malamulele, South Africa

• Coursework: Physical Sciences, Mathematics, Life Sciences, and Agricultural Sciences

#### **SKILLS**

Multiple Projects Simultaneously Graphic Design software Communication Skills Graphic Design software Adobe Creative Suite Attention to Detail
Design Principles
Typography
Passionate
Layout
Photoshop
Talented
Illustrator
Sketchup
Adherence
Layout

#### **PROJECTS**

#### **Survey Website App Link**

Apr '24 Present

• Link Present WebApp that can be placed in a public space where people can use it to survey with it. But using this webApp you can take out survey to analyse date collecte.

#### **Blender Project (Animation Town) Link**

Jan '24 Present

• Link Present Using Blender Software I Created models of Buildings and Roads

### **CADD Project (Part: Piston) Link**

Feb '24 — Mar '24

A Piston Part designed using CADD

#### X and O Game Link

May '24 — Jun '24

Website Game

#### **CERTIFICATIONS**

Cisco Certified Network Associate Routing and Switching CCNA, Cisco	May '19
Getting Started with Threat Intelligence and Hunting, IBM	May '23
Cloud Application Developer, IBM	Oct '20
IoT Cloud Developer, IBM	Sep '20
IT Essentials, Cisco	Sep '18